

Water has no substitute...
Conserve it!

Media Contact: Kim Tamaoka Public Relations Specialist Office: (808) 245-5455 Mobile: (808) 755-5432

Email: ktamaoka@kauaiwater.org

## **News Release**

For Immediate Release: December 10, 2015

## Water shutdown scheduled for all Kilauea residents Dec. 17 to 18

KILAUEA – The Department of Water (DOW) has scheduled a 9-hour water shutdown for the entire Kilauea area from 8 p.m. Thursday, Dec. 17 to 5 a.m. Friday, Dec. 18.

Water will be turned off to allow the DOW's contractor, Earthworks Pacific Inc., to connect a new water main which will provide water system improvements to the Kilauea Elementary School area.

Kilauea customers, from Kahili Makai Street to Kalihiwai Road, will have no water service during the shutdown.

Additionally, there may be low water pressure or intermittent water outages for nearby Waipake residents from Kahili Makai Street to Kapuna Road, and Kalihiwai residents on Kahiliholo Road. A detailed map of the affected areas can be found on <a href="https://www.kauaiwater.org">www.kauaiwater.org</a>.

All Kilauea residents are urged to take the following steps:

- Store enough water to meet your needs during the shutdown.
- Notify family, friends and neighbors that may be affected by the shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Those with low water pressure should conserve water until the shutdown is completed. Water conservation measures include using water only for drinking and sanitation purposes, and turning off any automatic sprinklers and outdoor irrigation systems.
- Drive with caution and allow extra travel time while proceeding through the construction area.

The DOW will provide two water buffaloes for essential water needs at the Kilauea Neighborhood Center during this scheduled shutdown. Customers will need to bring their own water containers.

Electronic message boards will be stationed Friday, Dec. 11 on Kuhio Highway near Kahili Makai Road and Kahiliholo Road, to remind residents to prepare for the scheduled water outage. The DOW will also send out Connect CTY message reminders via phone call, text or email. To sign up for this service, visit <a href="www.kauai.gov">www.kauai.gov</a> or call the DOW at 245-5455.

After the connection is completed and the water main is turned back on, air may be mixed into the water causing it to appear white or milky in color. This is normal and the air in the water will eventually dissipate.

The DOW apologizes for any inconvenience and thanks the Kilauea community for their patience and cooperation while these necessary improvements are being made.

For more information or to monitor updates, visit <a href="www.facebook.com/KauaiDOW">www.facebook.com/KauaiDOW</a> or call the DOW at 245-5455.

###

(Please see the following page for a map of the affected areas.)

